

**COMBINED AMENDMENT & PETITION FOR EXTENSION OF
TIME UNDER 37 CFR 1.136(a) (Large Entity)**

Docket No.
6065/82368

In Re Application Of: **Anthony J. Dezonno, et al.**

Application No.	Filing Date	Examiner	Customer No.	Group Art Unit	Confirmation No.
09/941,046	August 28, 2001	Graysay, Tamara L.	24628	3623	5725

AGENT DESKTOP MANAGEMENT SYSTEM WITH AGENT TRAINING

COMMISSIONER FOR PATENTS:

This is a combined amendment and petition under the provisions of 37 CFR 1.136(a) to extend the period for filing a response to the Office Action of November 7, 2005 in the above-identified application.

The requested extension is as follows (check time period desired):

One month Two months Three months Four months Five months

The fee for the amendment and extension of time has been calculated as shown below:

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	41 -	42 =	0	x \$50.00	\$0.00
INDEP. CLAIMS	5 -	6 =	0	x \$200.00	\$0.00
FEE FOR AMENDMENT					\$0.00
FEE FOR EXTENSION OF TIME					\$120.00
TOTAL FEE FOR AMENDMENT AND EXTENSION OF TIME					\$120.00

U.S. PATENT & TRADEMARK OFFICE
COMBINED AMENDMENT & PETITION FOR EXTENSION OF
TIME UNDER 37 CFR 1.136(a) (Large Entity)

MAR 10 2006

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The fee for the amendment and extension of time is to be paid as follows:

A check in the amount of \$120.00 for the amendment and extension of time is enclosed.

Please charge Deposit Account No. in the amount of

The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-0920

- Any additional filing fees required under 37 C.F.R. 1.16.
- Any patent application processing fees under 37 CFR 1.17.

If an additional extension of time is required, please consider this a petition therefor and charge any additional fees which may be required to Deposit Account No.

Payment by credit card. Form PTO-2038 is attached.

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.



James A. Scheer
Signature

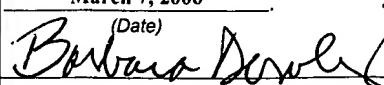
Dated: March 7, 2006

James A. Scheer
Welsh & Katz, Ltd.
120 South Riverside Plaza, 22nd Fl.
Chicago, Illinois 60606

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to the "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on

March 7, 2006

(Date)



Barbara Dowling

Signature of Person Mailing Correspondence

Barbara Dowling

Typed or Printed Name of Person Mailing Correspondence

CC: